

AMY J. PATTILLO, *Patent Attorney*
P.O. Box 161327 - AUSTIN, TEXAS 78716
FAX # 512-402-9820

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EXPEDITED PROCEDURE - EXAMINING GROUP 2642

Examiner: Marie C. Ubiles
Group Art Unit: 2642
Tel No: 703-305-0684
Fax #: 703-872-9306

FROM: Amy J. Pattillo
Tel No: 512-402-9820

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Docket No. AUS92001825US1 Serial No. 10/015,266 Atty: AJP

Applicant: BROWN ET AL

<input checked="" type="checkbox"/> Transmittal Letter (2 copies)	<input checked="" type="checkbox"/> Certificate of Facsimile
<input type="checkbox"/> Amendment	<input type="checkbox"/> Notice of Appeal
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Fees: Amendment 162.00 Notice of Appeal _____ Appeal Brief _____ Other _____

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

DOCKET NUMBER: AUS920010825US1

In re application of: Michael Wayne Brown, et al.

Serial No.: 10/015,266

Filed: 12/12/2001

For: HOLD QUEUE WAIT ESTIMATES

Mail Stop AF
COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is a Reply and Amendment under 37 CFR § 1.116 in the above-identified Application.

☒ No additional fee is required.☐ The fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For		Present Extra	Rate	Addit. Fee
Total	42	MINUS	33	=	9	x 18 =	\$162.00
Indep.	7	MINUS	7	=	0	x 84 =	\$ 0
1st Presentation of Multiple Dep. Claim						x 270 =	\$ 0
TOTAL							\$ 0

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A duplicate copy of this sheet is enclosed.☐ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.☒ Any additional fees required under 37 CFR 1.16 for the presentation of extra claims.☒ Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,

By Amy Pattillo
Registration No. 46,983
P.O. Box 161327
Austin, Texas 78716
512-402-9820

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10/015,266

OCT 26 2004

**AMENDMENT UNDER 37 C.F.R. 1.116 EXPEDITED PROCEDURE
EXAMINING GROUP 2642**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/015,266 Confirmation Number: 1753 Filed: 12/12/2001 Title: HOLD QUEUE WAIT ESTIMATES	: Before the Examiner: : Marie C. Ubiles : Group Art Unit: 2642 : Intellectual Property Law Department : International Business Machines Corp. : 11400 Burnet Road : Austin, Texas 78758
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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examining Group 2642 on October 26, 2004 by Amy Pattillo.


Signature10/26/2004
Date**RESPONSE TO FINAL OFFICE ACTION DATED AUGUST 27, 2004**

Mail Stop Box AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

AUS920010825US1

1

PATENT
10/015,266

A. INTRODUCTORY COMMENTS

Responsive to the Office Action of August 27, 2004, Applicants appreciate allowance of claims 31-33 and respectfully request withdrawal of the final amendment and entry of a non-final amendment in view of the remarks following.

Amendments to the Specification begin on page 3.

Amendments to the Claims begin on page 5.

Arguments begin on page 19.

AUS920010825US1

2